

# WE'LL HELP YOU FIND YOUR WAY.

TAS is an independent organization within the IRS. We will do whatever we can to get your problem resolved and will stay with you every step of the way. When you work with TAS, you are assigned one advocate who is with you at every turn to:

- Listen to your tax problem
- Help you understand what needs to be done
- Provide free, fair, and independent help
- Stay with you until your problem is resolved
- Help you get a little breathing room
- Be your voice at the IRS




## WE'RE EASY TO CONTACT.

There are Taxpayer Advocates in every state, the District of Columbia and Puerto Rico.

Call toll-free **1-877-777-4778**

Visit **[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov)**



 /YourVoiceatIRS  
 @YourVoiceatIRS  
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**TAXPAYER  
ADVOCATE  
SERVICE**

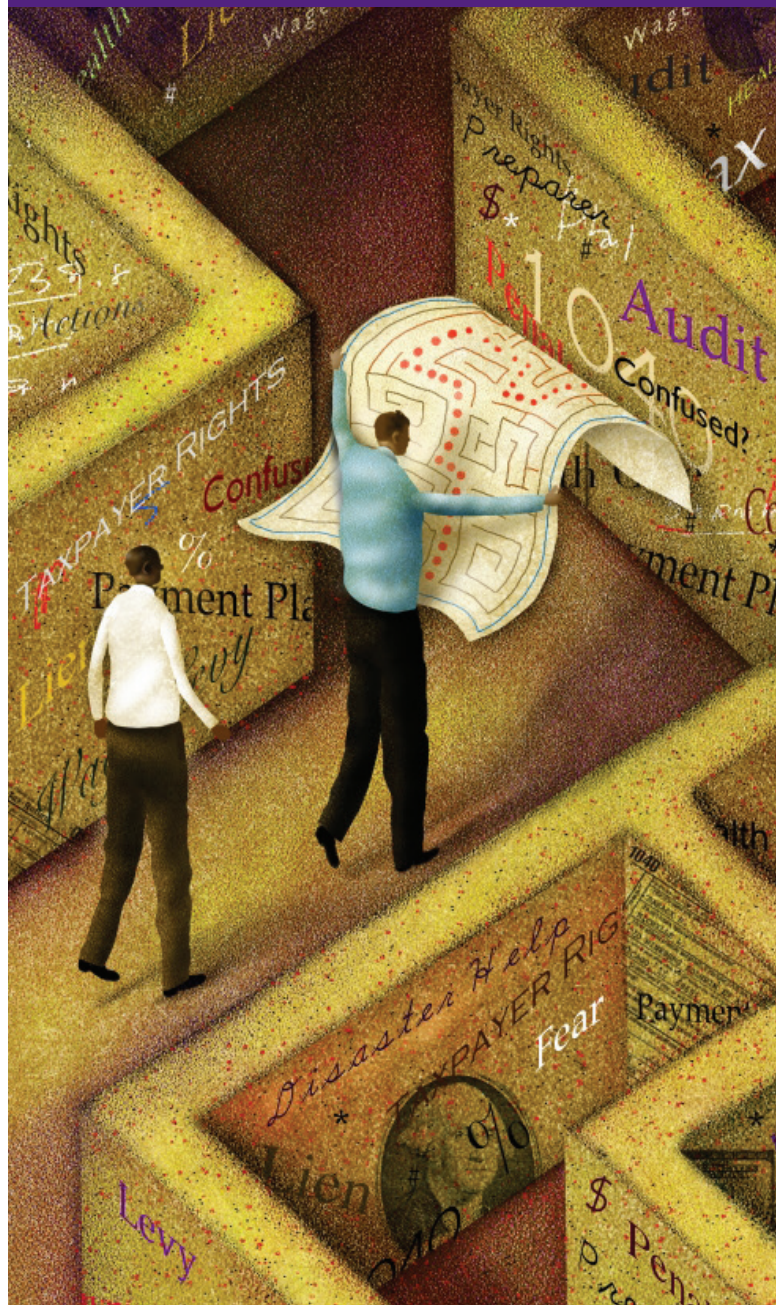
YOUR VOICE AT THE IRS



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# TAX PROBLEMS AND NOWHERE TO TURN?

TALK TO YOUR TAXPAYER ADVOCATE



# THE WORST THING YOU CAN DO IS NOTHING AT ALL.

**Most people are a little nervous,**

confused or scared when they have an

IRS problem. One thing is for sure —

avoiding the problem will only make

it worse. That's why it's good to know about

the Taxpayer Advocate Service (TAS).

**We are your voice at the IRS.**

And if you haven't been able to resolve

your IRS tax problem on your own,

we can offer free, fair, and

independent help.

Go to

[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

## THREE STEPS TO SUCCESS

**STEP ONE:** As a taxpayer, the first thing you should know is that **you have rights** that the IRS must respect. Visit [www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov) to learn about your rights.

**STEP TWO:** When you have a tax difficulty with the IRS, you should contact the IRS and try to work through the issue.

**STEP THREE:** When you haven't been able to resolve your problem, that's when you should come to TAS.

## HOW WE CAN WORK FOR YOU

### IF YOU:

### TAS CAN HELP YOU:

Are facing financial difficulties or hardship because of your problem with the IRS.

Work out a payment plan or other collection alternatives.

Have tried repeatedly to contact the IRS, but no one has responded.

Make sure the right people hear your case, and act upon it.

Are facing (or your business is facing) an immediate threat of adverse action.

Work with the IRS to obtain relief from your crisis.

Are being passed along from person to person and feel that no one at the IRS is really listening to you.

By assigning one person to listen to you and work with you until your case is resolved.